

Seller's Manual



Uber Shopping Mall

[Consumer Site](#)



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Welcome to the Uber Shopping Mall

We are thrilled to welcome you to Uber Shopping Mall as a new free member. Your decision to join our community is a significant milestone, and we are excited to have you on board.

As a free member, you have unlocked a world of opportunities and benefits, but your journey doesn't have to stop here. If you're looking to elevate your experience and enjoy premium features, we encourage you to consider upgrading your account to our premium membership. Our premium membership offers an array of additional benefits that can enhance your experience with us.

Whether you choose to remain a free member or take advantage of our premium offerings, we are committed to providing you with the best possible experience, top-notch customer support, and a platform that meets your needs.

Thank you for choosing Uber Shopping Mall. We are here to support you every step of the way on your journey with us.

This starts at the [Uber Shopping Mall portal](#), which will be introduced on the following page.

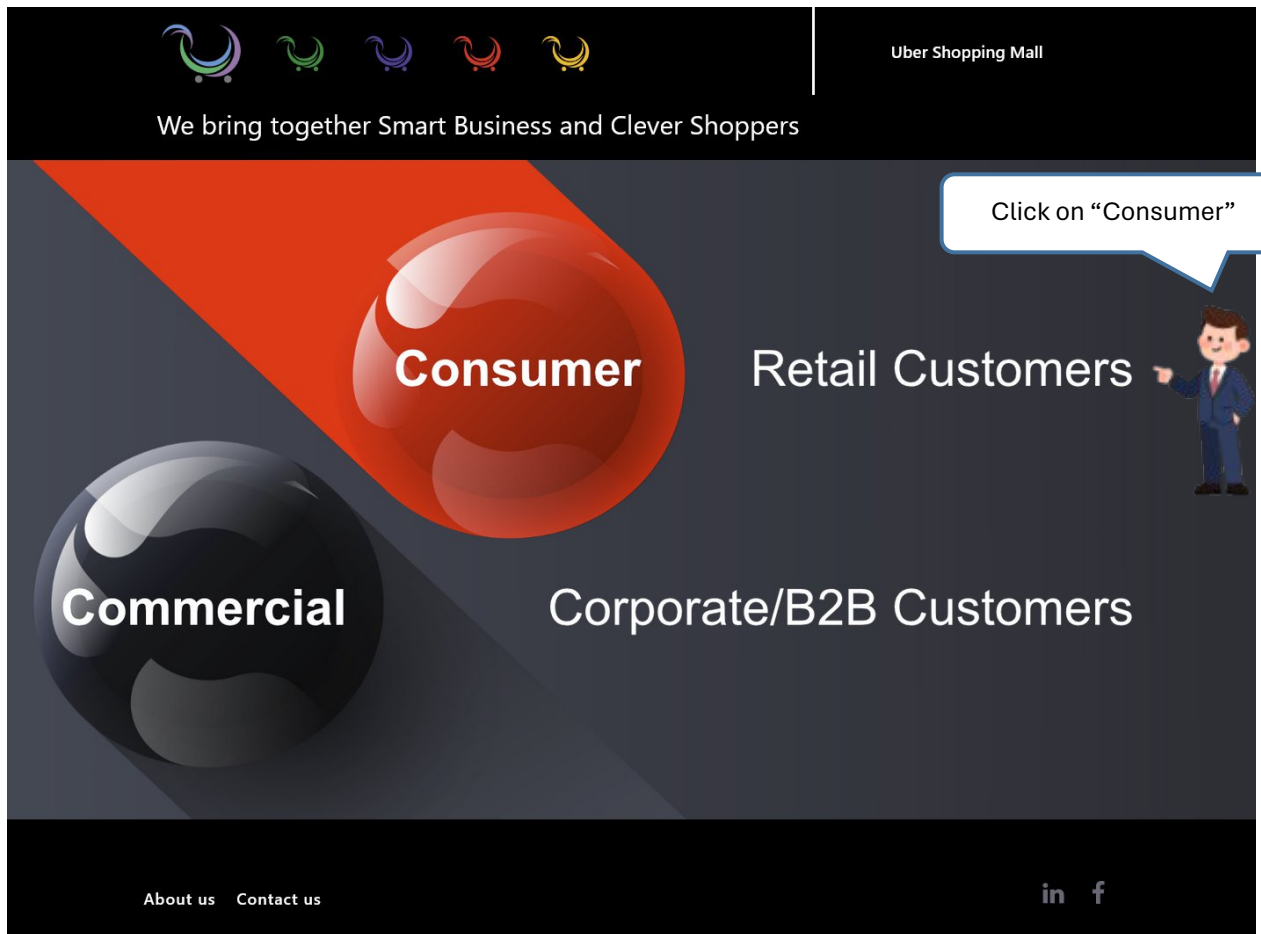




Uber Shopping Mall portal

URL » <https://ubershoppingmall.com>

Will take to you to the USM (Uber Shopping Mall) Portal



This will take you to main USM Consumer site;

URL » <https://ubershoppingmall.com/consumer/>

and if you are going to visit this quite often as part of your business operations, bookmarking it will save you the time of passing through this portal in future.

Seller Registration

Once you arrive on the main Consumer website (<https://ubershoppingmall.com/consumer/>), there will be a menu bar;

✉ info@ubershopping.com

Back to Home | Become Member | Sign in | FAQ | Help | Uber Home |

Clicking on “Become Member” will take you to the “Create Account” page;

URL » <https://ubershoppingmall.com/consumer/index.php/register>

where you will complete a form advising USM of your business operating identity.

Click on “Become Member”



The form starts off a Customer registration, so you need to tap the “Seller” option to provide your company details.

Seller

the circle will fill when selected, and the fields; “Company Name” & “... ABN” will appear. Both these fields are mandatory to become a “Seller”.

To complete registering as a Seller, you will need to have on hand, the following information;

- Company Name.
- Your Name; First and Last.
- Email address; all correspondence from USM will be sent there, so ensure it is an active address.
- Phone Number.
- Password; you will enter this twice to confirm.
- Address; State, Street, City/Suburb, and Post Code.

When you start typing your Company name, a list will appear from which you can select your specific company, after which the ABN¹ field will be retrieved from ASIC². As you type, the list becomes more discrete.

There is also a checkbox to agree to the Terms & Conditions for operating on the USM site, please read through this.

After you have supplied all the information, and tapped the “Create” button, you will receive an email from USM to confirm your registration attempt.

As this is the first email from USM, you may need to check your Spam/Junk mail folders for this email. If it does arrive there, then it may be prudent to add “ubershoppingmall.com” to your email’s “White List” to ensure that further emails are not sent to Spam/Junk.

Beware of the Email Spam filter



¹ ABN – Australian Business Number, used by ASIC to identify you as a business entity.

² ASIC – Australian Securities and Investments Commission, a government operation to oversee business operations.



Clicking on the link in the Registration Confirmation email will bring you back to the USM site, and you will be able to “Sign in” using the “Email” and “Password” specified in the registration form.

✉ info@ubershopping.com

[Back to Home](#) | [Become Member](#) | [Sign in](#) | [FAQ](#) | [Help](#) | [Uber Home](#) |

Clicking on “Sign in” will take you to the “Login Account” page;
URL » <https://ubershoppingmall.com/consumer/index.php/login>

Click on “Sign in”



And after completing “Sign in” you will be taken to the USM Consumer Homepage.

✉ info@ubershopping.com

[Back to Home](#) | [My Dashboard](#) | [FAQ](#) | [Help](#) | [How it Works](#) | [Uber Home](#) |

Menu items “Become Member” and “Sign in” are replaced with “My Dashboard”; this is where you as a “Seller” will administer; Products, Stock levels, Orders, and operating funds on the site.

“My Dashboard” is the hub of your operations on USM



The next section will cover the various sections of the Dashboard, and how they are employed in the operation of your selling operations.





Dashboard

The “Dashboard” is arranged in three sections;

1. Summaries, and Profile details.
2. Seller operations.
3. Personal operations.

Summaries

This is the homepage of the “Dashboard”

URL » <https://ubershoppingmall.com/consumer/index.php/user>

Row 1: Wallet Balances – the funds in your USM operating account.

Row 2: Order Summaries – the number of Orders in their various states, like; Confirmed, Out for Delivery, etc.

Row 3: Most recent Orders list – Orders that are currently incomplete.

Profile

A display of all the details that you had submitted during your Seller registration process. It is here that you can upload a profile Avatar. *At this stage, the Avatar serves no purpose outside of this profile.*

Some details can be updated here, but not your Email, or Company Name and ABN.

The Gender field serves not purpose currently, so may be left.

Change Password

You can change your “Sign in” password here.

Seller Operations

The “Seller” Operations are arranged in six sections;

1. [Manage Product](#) – all the products you intend to market and sell have to be created here.
2. [Product Rating](#) – any ratings, and comments, given to your products are listed here.
3. [Seller Wallet](#) – all monies deposited and withdrawn from your USM account are listed here.
4. [Cancellation Policy](#) – this statement can be displayed to customers when they view any of your products. This is required to be completed before any products can be added.
5. [Seller Orders](#) – shows a detailed listing of all orders, and their specifics if viewed.
6. [Order Reports](#) – lists a breakdown of each order, and financial disbursements of each order.

Manage Product

Before adding a product to the site, ensure that you have the following information available;

Remember to set your Cancellation Policy before starting to add Products.



1. The **Category**, including Sub Category and if required, a Sub Sub Category, that are required, are available on the site. This can be confirmed by referring to the customer facing section of the site off the Category navigation bar (below, cropped for illustrative purposes).

Shop ▾ Auto ▾ Sports ▾ Health & Beauty ▾ Home & // men ▾ Pets ▾ Kids ▾

If the Category/s required are not there, or close enough, contact USM Support for assistance.

2. The **Brand**. To assign a new Brand to a product, you will need to contact USM Support to provide the following; an endorsement for permission to display the Brand's logo, and to supply a copy of the Brand's logo in 500×500px image.
3. Determine **GST** applicability for the product.
4. Set a **Delivery Charge**, and determine the maximum number of units that can be shipped for that amount. This would typically be one (1), unless it is small and light-weight.
5. Determine the scope of Variations, if any, for the product. A variation would be Size and/or Colour. **But only only Size can have a variation in the price.**

To add for Size variants, tap the “+ Add More Price” button.

For each **Size** variation of a Product, there is the following information;

- a. Prices; Recommended Retail (RRP), and an optional Sale Price.
- b. Size and the Unit of measure.
- c. Weight, in grams.
- d. Dimensions.
- e. For each Size variation, there can be a **Colour** variation.

More colour variants can be added by tapping the “Add More Colours” button;

- i. Name of the Colour.
- ii. Visual representation of the Colour.
Each visual representation must be unique, if more than one Colour variation needs the same visual representation, see section Colour variation fix on page 27 for more information.
- iii. Stock level for that specific variation.
If you are not going to use USM for stock level control, then you should set this value to a very high number, like “999999”.
- iv. Optional Product SKU.

6. **Product Description**; Short and Detailed.

The Short Description is only text, and cannot have any formatting.



The Detailed Description can have “Rich” formatting.

- 7. **Product Images.** One image should be selected as the Primary image, as it will be displayed first in all listings, displayed first on a product detail page. Additional images can be added, and these will be displayed as a sequence on the product detail page. All images should be between 500px and 1200px in width and height, and should be no larger than 2MB.
- 8. Consider the **Return / Exchange capacity** of the Product. Some items should tagged as not return or exchange due to health and safety reasons.

Once all the information above is assembled, and any USM support matters have been settled, if required, then it is time to add to the product/s to the USM site.

For support matters on Brand and Category, allow time for Admin to process your query.



On the Manage Product page

URL » <https://ubershoppingmall.com/consumer/index.php/user/products/>

you will see a list of the products that you have previously added, or none if adding an initial product.

Adding a Product will be initiated by tapping the “+ Add Product” button. This will direct you to the form to collect the detail of the Product;

URL » <https://ubershoppingmall.com/consumer/index.php/user/add-products/>

Tapping the button “Back To List” will return you to the Manage Product page, abandoning anything currently entered into the form.

Product details

The first section of the form collects the Name and Category/s of the Product

Product Name *	Select Category *
<input type="text" value="Product Name"/>	<input type="text" value="Select Category"/>
Select Sub Category	Select Sub Sub Category
<input type="text" value="Select Category"/>	<input type="text" value="Select Category"/>
Select Brand	GST(%)
<input type="text" value="Select Brand"/>	<input type="text" value="GST"/>
Delivery Charge	Delivery Packet Contains Item
<input type="text" value="Delivery Charge"/>	<input type="text" value="Delivery Packet Contains Item"/>

For most Products, GST of 10% will be applicable.





Product Variant/s

The second section of the form collects the variant details. A Product must always have one variant, even if it has no specific Size or Colour. To add an additional Size variant, if required, then you must tap the “+ Add More Price” button, just below this section.

The “Red Cross” button will delete the whole Size variant section. **Note** that you need at least one variant for the Product to be able to be sold on the USM site.

There is space for the name of the Colour to be provided. If it is left blank, and the visual representative colour is left as a black box, then it is treated as “no colour is relevant”, and nothing is displayed on the Product detail page.

If more colours are needed for the specific size, even if a size is not entered, then tapping the “+ Add More Colours” button will add an additional colour row to the Variant.

Product Descriptions

The Short Description is just plain text, which is formatted consistently on the Product Detail page.

The (Long) Description can be formatted as you please using the controls in the toolbar. **Note that some buttons may not function, like Image and Flash.**



Product Images

Product Image

Browse... No file selected.

(Image dimensions should be between 500x500 and 1200x1200 pixels, and the file size must not exceed 2 MB.)

Upload Multiple Products Images

(Image dimensions should be between 500x500 and 1200x1200 pixels, and the file size must not exceed 2 MB.)

Browse and Select Multiple Images

The “Product Image” is the primary image of the Product, and is displayed on all listings, and firstly on the Product detail page.

The “Multiple Product Images” are display in sequence on the Product detail page.

Product Flags


There are two Checkboxes at the bottom of the form;

Seller Status is a flag controlled by you the Seller to state whether the Product shows on the site to be able to be Sold. When it is checked, the Product will be displayed in listings, or via a Search, and be seen on a Product detail page, otherwise it is hidden.

You would use this flag to temporarily withdraw a Product from Sale.

Is Not Exchangeable/Refundable is a flag to advise a Customer that the item cannot be returned or Exchanged due to health safety concerns.

However; this flag cannot be used to deny a customer their statutory rights under Consumer Law. A defective product should be exchangeable, irrespective of this flag status.



Non-returnable is a hygiene issue governed by the Board of Health.
Items like Underwear, or Toilet Seats are typical candidates for this.


Save the Product

When all the details are added to the form, you can tap the “**Add Product**” button to save the product to the site.

After adding the product, it will be decision of USM Support to approve the product, but until then, the Product will not be seen by any potential customer.

Manage Product page

On the Manage Product page, any Product/s added will be displayed in a list;

#	Product Image	Product Name	Rating	Approved	Status	Action
1		Dehydrated Boulders Home & Living › Kitchenware	(2)	✓	✓	Edit Remove

The columns function is as follows;



Product Image – The primary image of the Product.

Product Name – Shows the name of the Product on the first line, and the associated Category/s on the following line.

Rating – Is the rating assigned to the Product by Customers. It will be Zero for new Products.

As an Administrator has to approve Products, please allow time for that process.



Status – Shows the USM Support status for the Product. A green tick has been approved, and a red cross, indicates not yet approved, and as such, not shown to Customer/s for Sale.

Action – **Edit** displays the Product in the form again for potential amendment. **Remove** will delete the Product from the Site. It is not possible to delete a Product which has pending Orders against it.

At the top of the Page is a selection of fields that can be used to filter the listing of Product/s displayed, either by Name or Category.

... on the following page, in the next section, the relationship between the Product details captured in the form, and how they are presented on the Product Detail page will be illustrated.





Managed Product verses Detailed Product Display

Product Name

Price : ~~\$100.00~~ **\$80.00**

Size : 32 in

colour :

Current Stock: 193

- 1 +

Add to Cart

Add To Wishlist

SKU:VP106

Short Description - Lorem Ipsum

[View Cancellation Policy](#)

DESCRIPTION ADDITIONAL INFORMATION REVIEWS (1)

Description

Long Description

Lorem ipsum dolor sit amet, consectetur adipiscing elit. Donec metus sapien, pretium ac hendrerit in, ultricies id purus. Quisque sodales ligula a ultrices commodo. Sed tellus quam, gravida quis feugiat ac, dapibus in odio. Integer tincidunt sem a lorem sollicitudin blandit. Curabitur in quam pretium purus luctus aliquam in bibendum nibh. Maecenas et ipsum at lacus convallis consectetur. Vivamus elit purus, interdum a consectetur non, lobortis at ipsum.





Sed placerat dui sit amet volutpat ultrices. Vestibulum porta augue magna, et laoreet nibh dapibus sed. Proin rhoncus elit quis tortor varius vulputate. Vivamus tempor, massa eget lacinia volutpat, turpis nulla commodo dolor, vitae tempor quam lectus quis nulla. Proin varius arcu non nunc vestibulum auctor. Suspendisse potenti.

The illustration above shows how the various Product details captured in the form are displayed on the Product Detail page.



Product Rating

When a Customer writes a review for one of the Product in your Catalogue, those reviews are displayed here and may be evaluated by you as the Seller.

Products Ratings					
#	Product Name	Customer	Message	Status	Action
1	 Dehydrated Boulders	Mandy Kohan mandy.kohan@outlook.com	I agree with Lancelot		Remove
2	 Dehydrated Boulders	Lancelot duLac lancelot.dulac@gmail.com	They are really boulder-like!		Remove

The list of reviews shows;

- Product Image thumbnail and Name.
- Customer and their Email address.
- Customer’s review wording.
- Status of the Review.
- and, and Action to remove the Review.

Tapping on the Status icon for the Review will display or hide the review from Customer viewing. The “green tick” will become a “red cross” if the Review is hidden.

Tapping the “Remove” action will delete the Review entirely.

Editing the Review copy is not allowed.

Above the list are search options to find a Review by Product name.



Seller Wallet

The Seller Wallet is the repository of your Funds within the USM Site that will be disbursed for Product Sold, or drawn upon for operating expenses for using the USM Site.

It is mostly a list of the most recent transactions, and the amounts of those transactions.

Seller Wallet							Wallet Balance: \$120.52	
Sr	Date	Transaction Id	Transaction	Credit	Debit	Status	Paid	
1	2025-12-08	WL-17651701586140	Amount has been credited to your wallet for this order. ORD-1279:1	\$31.92	\$0.00	Success		
2	2025-12-06	WL-17650014392964	Amount has been credited to your wallet for this order. ORD-1249:1	\$36.20	\$0.00	Success		
3	2025-12-06	WL-17650014397614	Amount has been credited to your wallet for this order. ORD-1246:1	\$17.60	\$0.00	Success		

This list is not interactive, it is just for your reference as a Seller. The columns shown are;

1. Date – The date of the Wallet transaction. This may not be the Date of an Order.
2. Transaction Id – An identifier for the transaction should there be any query.
3. Transaction – A description of the transaction.
Disbursements from Orders are shown here detailing the Order number (ORD-9999) and the Item number from within the Order (:1) which will be covered in more detail later.
4. Credit – Disbursement to the Wallet.
5. Debit – A transaction with a balance will be shown here if, for instance, a cancelled Order is approved by you resulting in a Customer refund.
6. Status – A “Success” will be displayed when the Wallet transaction completes without issue.
7. Paid – A flag will be marked here when the specific amount is transferred from the Wallet to your Company’s Account.

An approved Order cancellation for a Customer Order, or part there-of, may look something like the following;

6	2025-11-30	WL-17644620108335	An administrative fee of \$0.40 has been applied for cancel order ORD-1256:1	\$0.00	\$0.40	Success		
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Cancellation Policy

On every Product Detail page for your Product/s is a link labelled “[View Cancellation Policy](#)” which will display the Policy information that you supply in the form below.

Cancellation Policy

Title *

100% Satisfaction Guaranteed

Description

← → Paragraph **B** *I*

Your satisfaction with our products is assured, so long as you don't complain about any product or service that we supply.

In requests for Refunds, Returns, and/or Exchanges will be met with the utmost understanding and reception, and be assured that we will procrastinate over attempts to resolve any issues to the best of our ability, and are more than happy to wait until you lose patience and give up any thoughts of recompense.

We look forward acquiring as much of your money as possible, and delivering the bare minimum or less in response.

[Cancellation Policy](#)

You are required to post your company’s Cancellation Policy before attempting to add any Products to the USM site.

After completing the Title, and the Description, tapping the “[Cancellation Policy](#)” button will save the document to the site.



Seller Orders

This is the obvious core to the operation of your business on the USM Site. And this will start with an overview of the Order, and Return, process before seeing how the process is implemented in the USM Site.

The Order fulfilment process

Normal Order

1. Customer Places Order
 - a. Picks Product/s
 - b. Pays for Product/s
 - c. Order is saved, Order number created
 - i. Stock level/s are adjusted
 - ii. Customer gets Order Creation Email
 - iii. Seller gets Order Creation Email/s
2. Seller Processes Order
 - a. Confirms Order
 - i. Customer gets Order Confirmed Email
 - b. Picks Order
 - c. Ships Order
 - i. Customer gets Order Dispatched Email
 - d. Confirms Delivery
 - i. Customer gets Order Delivered Email
 - e. Seller receives payment to Wallet after x days

The Normal Order should be the most frequent scenario. There will be references to this process further along.



Customer requests a **Cancellation**

The Customer can only request Cancellation if the Seller has not reached step 2c. "Ships Order".

1. Customer Requests a Cancellation
 - a. Customer selects a Cancellation reason
 - b. Customer selects refund destination of Wallet or Payment reversal
 - i. Customer gets Cancellation Acknowledgement Email
 - ii. Seller gets Order Return/Refund Email
2. Seller has option to **Accept** or **Decline** the Cancellation request.
 - a. If the Seller **Accepts** the Cancellation request
 - i. Customer gets Confirmation of Order Cancellation Email
 - ii. Seller has to Act to "Complete Cancel"
 - iii. Customer gets Complete of Order Cancellation Email
→ The order is now cancelled.
 - b. If the Seller **Declines** the Cancellation request
 - i. Seller provides a reason for declining the Cancellation request
 - ii. Customer gets Order Cancellation Status Email
→ The order resumes as normal.



Customer requests a **Refund**

The Customer can only request a Refund if the Order has reached step 2d. “Delivered”

1. Customer Requests a Refund on a Delivered Order
 - a. Customer selects a Refund reason
 - b. Customer selects refund destination of Wallet or Payment reversal
 - i. Customer gets Acknowledgement of Refund Request Email
 - ii. Seller gets Order Return and Refund Request Email
2. Seller has the option to **Accept** or **Decline** the Refund request.
 - a. If the Seller **Accepts** the Refund request
 - i. Customer gets Confirmation of Order Refund Email
 - ii. At this point, the Seller would arrange for the return of the Product that had been delivered. Upon receipt, proceed to the next step.
 - iii. Seller has to act to “Complete Refund”
 - iv. Customer gets Completion of Refund Request Email
 - The Order is now Refunded
 - b. If the Seller **Declines** the Refund request
 - i. The Seller is prompted to provide a reason
 - ii. Customer gets Order Refund Request Status Email advising of Decline
 - The Order stays as Delivered

Customer requests an **Exchange**

The Customer can only request an Exchange if the Order has reached step 2d. “Delivered”

1. Customer Requests an Exchange on a Delivered Order
 - a. Customer selects a Refund reason
 - b. Customer selects refund destination of Wallet or Payment reversal
 - i. Customer gets Acknowledgement of Refund Request Email
 - ii. Seller gets Order Return and Refund Request Email
2. Seller has the option to **Accept** or **Decline** the Exchange request.

The Seller may elect to use the Chat function to obtain clarification of details for the Exchange request.

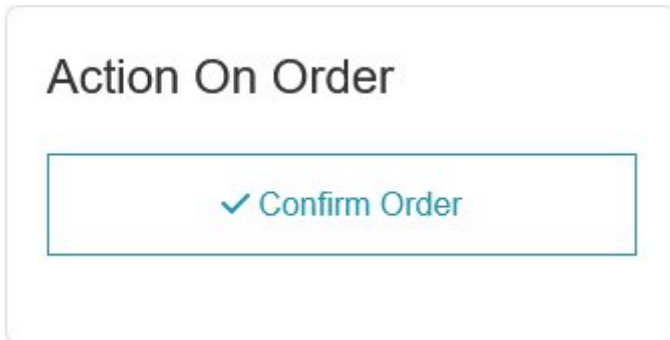
 - a. If the Seller **Accepts** the Exchange request
 - i. Customer gets Confirmation of Order Replacement Email
 - ii. At this point, the Seller would arrange for the return of the Product that had been delivered. Upon receipt, confirm the issue that warranted the Exchange, deliver a replacement, then proceed to the next step.
 - iii. Seller has to act to “Complete Refund”
 - iv. Customer gets Exchange Process Completed Email
 - The Order is now Exchanged
 - b. If the Seller **Declines** the Exchange request
 - i. Seller is prompted to provide a reason
 - ii. Customer gets Order Refund Request Status Email advising of Decline
 - The Order stays Delivered



Seller to **Cancel Order**

The Seller can cancel an Order at any stage of the Order fulfilment process, until the Order has reached step 2d. "Delivered".

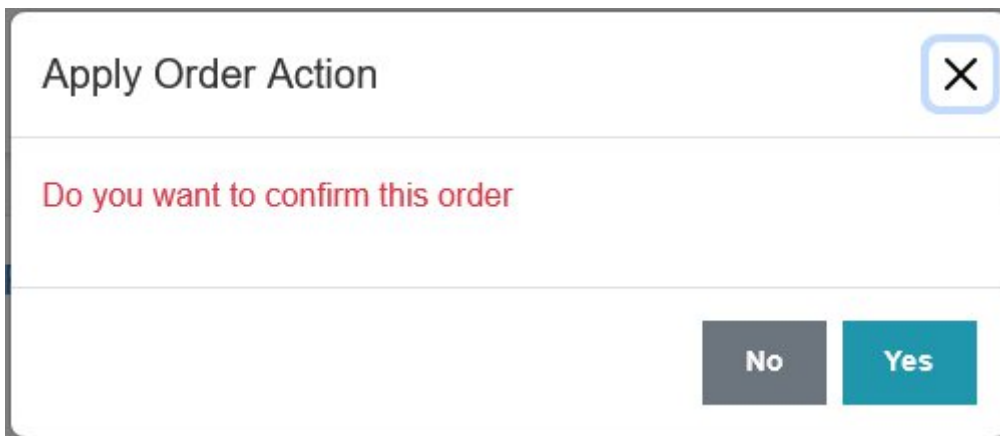
Step 1: To Cancel an Order, initiate an "Action On Order".



Tapping the "Action" button will call up a confirmation dialogue where Cancellation can be initiated.



Step 2: On the "Apply Order Action" dialogue (below), Tap "No".





Step 3: On the “Supplier Order Decline” dialogue (below), declare a cancellation reason.

Supplier Order Decline

Please Select Decline Reason

Select Decline Reason

No Yes

Using the Selector, pick one of the following reasons;

1. Out of Stock
2. Item Discontinued / No Longer Available
3. Backorder — Cannot Meet Delivery Timeline
4. Cannot Ship to Customer Location
5. Regulatory or Compliance Reason

After selecting one of the options;

- The “Action on Order” takes the appearance below,
- The Customer gets an email; “Order has been cancel by seller due to ...”
- The Customer gets a credit in their Wallet

→ The Order is now Cancelled.



Order Operations

The “Seller Orders” option will present a list of the Orders, from the most recent to the oldest, looking something the following;

The screenshot displays two order cards. The top card (white background) shows an order for 'Dehydrated Boulders' with a value of \$35.00, 'Payment Paid' status, and 'Order delivered' status. The bottom card (red background) shows the same product but with a value of \$40.00, 'Payment Paid' status, and 'Order Packed' status, along with a 'Refund Request' and 'Complete Request' status. A 'View' button is present on each card. Callout boxes point to specific fields: 'Product Image' (the product image), 'Product Name, Quantity, SKU, and Size' (the product details), 'Value, Payment Status, Order Statuses' (the financial and status information), and 'Order No, Date, Customer Name, Phone & Communication' (the order and customer details).

The Order entry with a white background is a normal Order, but the Order entry with a red hued background is one that has had issues; like cancellation or exchange/refund actions required.

The (first) Order status will reflect the steps undertaken in a Normal Order, see the “Seller Processes Order”, the latter part of “**Normal** Order” on page 17;

1. Order Placed Customer raised
2. Order Accepted Seller Confirmed
3. Order Packed Seller readies for Shipping
4. Out for Delivery Seller Shipped
5. Delivered Customer received

The first of any following Statuses will be as a result of Customer or Seller interaction. From a Customer, these will be requests to Cancel (the Order), Refund, or Exchange; or from the Seller, these will be Cancellations due to Product issues (see “Seller to **Cancel** Order” on page 19).

Any reason given by the Customer to Cancel, Refund, or Exchange an Order will be detailed in the Communication summary, the last entry of the last column, prefixed by “🗨️”.

Any resolution to a Cancel, Refund, or Exchange request will be detailed as the final status, and is usually “Decline” (fail), or “Complete” (accepted).

The View button will open the Order to more details about the Order, and provide, if applicable, any actions that can be taken; available Actions on the Order are provided in the “Action on Order” box (see Step 1 on “Seller to **Cancel** Order” on page 19).

The View button also provides access to the “Chat” for interaction text messaging between the Seller and the Customer associated with the current Order.



Uber Shopping Mall

The View button also provides access to the “Download Invoice” button which will present an opportunity to save a copy of the Invoice associated with the Item Ordered as a PDF³.


The Invoice, in 2 parts, details the Seller and Customer in the first part, and the relevant Product item in the second part.

Each Invoice in this form refers to one specific product in the overall Order that the Customer made.

The “Ref No:” is a reference to the item in the Order. It may come to pass during the operation of Selling that you will not always get N^o 1, and you may get multiple numbers if the Customer Orders more than one of your Products in their Order, so you may get; N^o 2 & N^o 3, as an example.

The details of the Invoice are as follows;

- Top Row** The Order number, Item reference number, and the Date the order was raised.
- Supplier** The Seller (you) and your details.
- Customer** The Customer’s billing, and shipping address, which may be the same.
- Shipping Note** Any special instructions for the Delivery of the Ordered Product/s.
- Name** The Name, SKU, and Size of the Product being ordered.
- Qty** The quantity of the Product needed for the Order.
- RRP** The Recommended Retail Price of the Product.
- Disc** The quantified value of the Discount from the RRP.
- Sale Price** The price of the Product after the Discount was deducted.
- Delivery Charge** The Shipping cost of the Product.


Uber Shopping Mall Consumer

Patole & Associates Pty I Seller Customer
 ABN: 88612103358

ORDER # ORD-1311 - Ref No:1 01-01-2026

Supplier PTOLE PTY LTD	Contact Name Wile E. Coyote
Address 666A Hell Avenue Underworld Queensland Australia - 666	Phone 0499125125
Customer Address	Ship to
Customer Lancelot duLac	Recipient Lancelot duLac
Address 10 noStreet Lane North Anywhere New South Wales Australia - 0325	Address 10 noStreet Lane North Anywhere New South Wales Australia - 0325
Phone 0499123123	Phone 0499123123
Shipping Note: Decline Exchange	

Ref. No.	Qty	RRP	Disc	Sale Price	Delivery Charge	Line total
1	Dehydrated Boulders SKU: DB25 Size:1 Pkt					
	1	\$20.00	\$5.00	\$15.00	\$5.00	\$20.00
Total Discount						\$5.00
Total Delivery Charge						\$5.00
Subtotal						\$15.00
GST (incl)						\$1.36
Total						\$20.00

Thank you for your business!

Uber Shopping Mall Team
www.ubershoppingmall.com

Product

³ PDF – Portable Document File.



Line Total

The Nett price of the Product, including its Shipping charge.
This column also details the totals for Discounts, Delivery, and GST.





Order Reports

The “Order Reports” is a transaction log of Processed Orders and the financial disbursements associated with each Order.

It is for reference only. The only action is via a transaction filter at the top.

Seller Orders Report									
ORDER ID	Product	Status	Delivery Date	Order Value	USM charge	Admin fee	Total Charge	Payout	Payment Status
ORD-1312:1	Dehydrated Boulders	Cancelled By Seller		55.00	0.00	0.00	0.00	0.00	Unpaid
ORD-1311:1	Dehydrated Boulders	Delivered	01-01-2026	20.00	1.40	0.36	1.76	18.24	Unpaid
ORD-1301:1	Dehydrated Boulders	Delivered	29-12-2025	20.00	1.40	0.36	1.76	18.24	Unpaid

The information conveyed in this table is as follows;

- Order ID** The Number created when the Order is created, always prefixed by “ORD-”. The suffix, which is delimited by a colon (:), refers to the item number within the Order, and as a Customer’s Order may be from more than one Seller, this may not always be “1”.
- Product** The Name of the Product to which the Item number in the Order refers to.
- Status** This reflects the current situation that Item of the Order is current at. It could be anything from “Placed” (a new unprocessed Order) to “Delivered” (in the Customer’s domain), or “Cancelled”.
- Delivery Date** The date in which it entered the domain of the Customer. The date is in DD-MM-YYYY format.
- Order Value** The Gross Value of the item in the Order, inclusive of any GST.
- USM Charge** The cost of Selling the Item on the USM Store.
- Admin Charge** The cost of Service fees encumbered from third parties in Selling the Item on the USM Store.
- Total Charge** Is an accumulation of the USM and Admin Charges.
- Payout** Is the Nett Value which the Seller will receive after deducting the USM Store charges.
- Payment Status** Initially “Unpaid”, this will change to “Paid” when the funds are transferred to the Seller’s financial institution. This will also show up as a Debit in your Seller’s Wallet, to counter the Credit when the Product Item was Sold.

Personal Operations

Personal Operations are broken up into 3 sections;

1. [Wallet](#) – Your wallet for credit on Personal transactions, separate from Seller transactions.
2. [Orders](#) – Orders that you as a Customer, which will be fulfilled by other Sellers.
3. [Wishlist](#) – A list Product that are of interest to you as a Customer. They are like Bookmarks for Products that you may wish to Order in future.

Wallet

The Wallet here, is for holding any credit from your Personal Shopping. It is functionally identical to the Seller’s Wallet, but is a separate “account”.

Refer to “Seller Wallet” on page 15.

Orders

The Orders here, is an index of the Orders that you make on the USM Store from the perspective of being a Customer, and Ordering Products from other Sellers on the USM Store.

A personal Order from the USM Store would look like the following;

Tapping the View will present a more detailed description of the Order. As with being Seller, for the Customer there is an “Action on Order” section for Cancellation, Refund, or Exchange requests.

There is also the “Chat” function for communication with the Seller.

“Download Invoice” is also available.

Unlike the Seller’s view of an Order, the Customer gets an Order Tracking status block (on the right) to see which grows in length depending upon the current status of the Order, and will include any addition status entries in relation to Refunds or Exchanges.



Wishlist

Any Product displayed on the USM Shop site will have an “Add to Wishlist” button. See “Managed Product verses Detailed Product Display” on page 13.

Tapping on that button will add the Product to the list of the Product/s in this list, as in like a bookmark.

Products in this Wishlist will have to be manually cleared, as they will not be removed if a Product is sub-sequentially Ordered.



Appendices

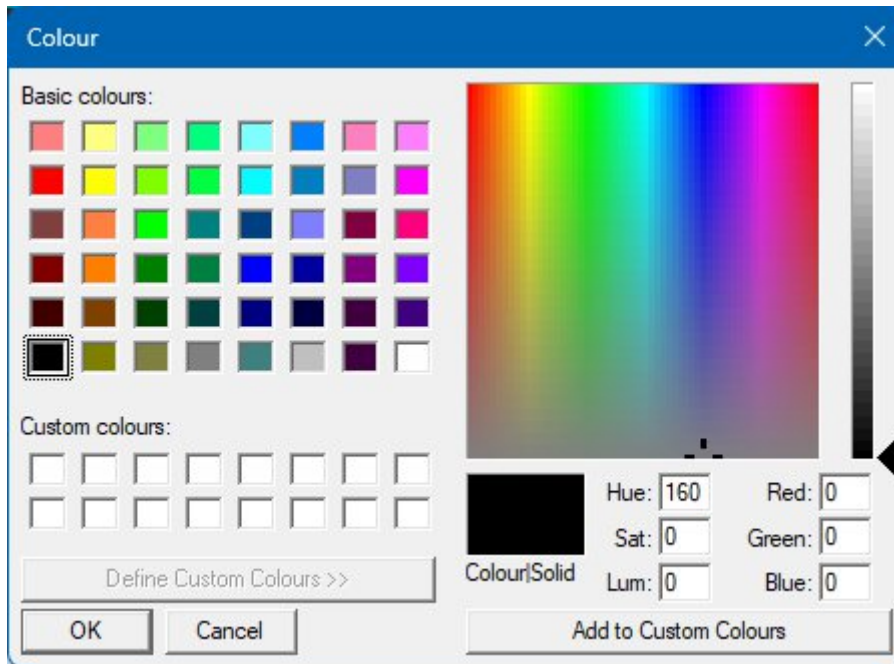
Colour variation fix

In the event that you need to use the same representative colour more than once when defining a Product on the site; this could be for example, having two “Black” Products, one could be “Gloss Black”, and one could be “Matt Black”, and you may want to set up the colour variants like the following;

Colour Name Gloss Black	Colour 	Stock 8	Product SKU Sm-Ktl-GBK
Colour Name Matt Black	Colour 	Stock 7	Product SKU Sm-Ktl-MBK

Both representative colour spots are “Black”, but they can not be identical. So the following work-around will need to be applied.

The “Gloss Black” representative colour is defined as the default “Black” colour;





But for “Matt Black”, the representative colour for “Black” is set as;

Colour

Basic colours:

Custom colours:

Define Custom Colours >>

OK Cancel

ColourSolid

Hue: 160 Sat: 240 Lum: 0

Red: 0 Green: 0 Blue: 1

Add to Custom Colours

A subtle value change of 1 is all that is required in one of these 3 fields.

To make the two “Blacks” subtly different, this second “Black” has a value of one in Blue instead of Zero. It makes it different, but not enough to be detected by the eye.

This will allow two *identical* colours to be used.